

## General Terms and Conditions

### Length of Stay

A stay at the campsite is possible for up to six weeks. The maximum duration in a rental unit is fourteen days, and for weekends a minimum stay of two nights applies.

During the high season, a minimum stay of five nights applies for comfort pitches and rental units.

Please note that our campsite is intended exclusively for tourist stays and may not be used as a residence for employees in the region.

Long-term rentals are only possible after prior arrangement and approval by the management. The separate regulations for long-term rentals apply.

### Short Stays

For short stays of one to two nights, we reserve the right to move the reserved pitch if necessary.

### Deposit

For bookings of comfort pitches and rental units during the high season, a deposit of 20% of the total amount is required. The remaining balance can be paid upon arrival or departure. The deposit is non-refundable, and credit cannot be applied to future stays.

When making transfers, please ensure that the full invoice amount reaches our account. All bank charges and any third-party fees are borne by the guest.

### Payment

For short stays of one to two nights, payment is due upon arrival. For longer stays, payment can also be made upon departure. Prices are calculated according to the current price list.

### Information About Travellers and Services

We ask our guests to provide accurate information, especially regarding the number of persons, pets, electricity connections, or other booked additional services. Adjustments and corrections can be made at any time via our WebApp. Incorrect information may result in additional costs, a change of pitch, or refusal of entry.

### Cancellations and Changes

We aim to remain flexible and do not charge cancellation fees. Please inform us as early as possible if your plans change so that we can accommodate you as best as possible.

### Campsite Rules and Regulations

Please also familiarise yourself with our campsite rules. Failure to comply with the campsite rules or separate regulations may result in claims for damages, compensation of costs, eviction from the pitch, or legal action. In cases of doubt, the regulations of the VSC (Association of Swiss Campsite Operators) apply.

### General

By making a booking, you accept these terms and conditions.